





Transparency

- From black box to open book: Where is your organization?





Historical register



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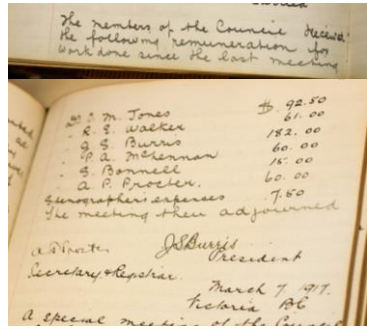
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Evolution

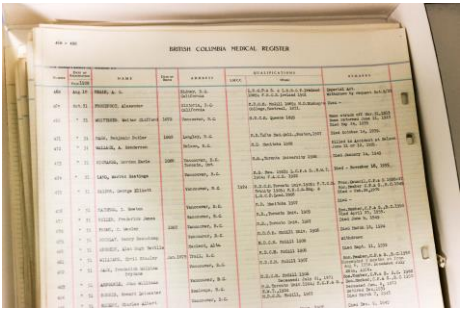
- From handwritten tome to typed book to electronic database to online register



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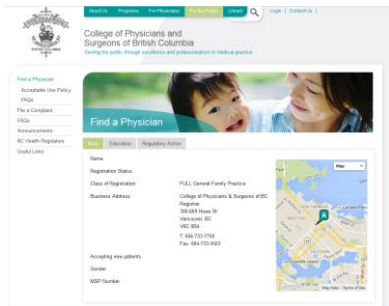


Online version of the register

Traditional information found on website

- Name, gender
- Business address/telephone number
- Credentials
- Class or type of registration
- Action taken by regulator (discipline)







Public expectations

- More information available about a registrant
- More information about the workings of the regulator
- Make it all available online, easy to navigate, and in easy to understand language



Balancing

- What is in the general public interest, versus the interest of an individual patient?
- What is fair?
- What is permitted or required under privacy law and legislation?





Not in the online register in BC

- Complaint history
- Quality assurance information
- Any information about the registrant that relates to their health





Desired future state for BC

- More information in online register
- Limits, conditions, restrictions on practice except those related to health
 - Add those on educational register limited public information other than name)
 - Allow physicians to provide limited information about their practice (forced choices) to assist patients and other providers





Other information?

- Criminal charges or convictions
- Discipline actions in other jurisdictions
- Regulatory warning or cautions of a serious nature resolved short of discipline





Other “neutral” information?

- Hospital privileges
- University appointment
- Memberships in associations, societies
- Private facility appointments





Governance information on website

- All board and committee members
- Governance manual (except evaluation forms and honoraria)
- Notification of board meetings
- Open meeting minutes
- Annual Report



Desired future state

- Open agenda and supporting materials available on the website (public don't really want to come to our meetings)





Reflection

- Is your website easy to navigate and does it contain useful information for the public?







Questions?

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