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Welcome



Membership with CLEAR means being a part of the international network of professional regulators. CLEAR provides a platform for networking, communication, consultation and peer-learning among the varied stakeholders of the international regulatory community.

CLEAR's diverse membership includes testing professionals, regulatory service providers, regulatory board and staff members, agency administrators, researchers and academics—all of whom share the common purpose of achieving excellence in regulation and public protection. Explore all of the options, resources and information presented in this brochure to learn how to make the most of your involvement with CLEAR.

I have derived tremendous value in both knowledge and skill gained through CLEAR's trainings, tools and professional development opportunities. From identifying vital issues to offering real solutions, CLEAR is an invaluable tool when navigating the day-to-day operations of a regulator. The networking and camaraderie with colleagues who face the same challenges and opportunities underscore CLEAR's most valuable asset:

its people.



Cory Everett
Director | State of Colorado Latino Coalition
for Community Leadership

Connect

Connect with your peers and keep up with the latest news in the industry with our online resources and events.

Online

CLEARHQ.org

Consider www.clearhq.org your home for regulatory news, information and communication. CLEAR's website offers a host of resources to connect you with current issues, regulatory innovations, essential services and the international community of regulators. CLEAR Regulatory News captures the articles, information and events shaping regulation worldwide. Research and publications provide extensive information regarding regulatory models, good practice and strategies to ensure excellence in regulation. CLEAR's Member Directory provides access to the vast network of the international regulatory community, allowing for engagement, connection and sharing with regulators worldwide.

Social media

CLEAR's broad and varied social media outreach enables the regulatory community to stay current with news, updates and information.



CLEAR Podcast Series

CLEAR's podcast series, Regulation Matters: a CLEAR conversation, is a resource in the field of professional and occupational regulation to help stakeholders stay current on new developments and hear diverse opinions on a broad range of professional regulation topics. New episodes are released on the second Tuesday of each month, with bonus episodes related to upcoming conference sessions. Listeners can access episode recordings on CLEAR's website or through their favorite podcast providers.

CLEAR Events

International Congress for Professional and Occupational Regulation

CLEAR's International Congress on Professional and Occupational Regulation enhances communication, engagement and knowledge shared among regulators from around the world. This two-day biennial conference brings together the international community of regulators and those affected by their work to share best practices, strategize for the future and highlight innovations in regulation.

Annual Educational Conference

Join more than 600 members of the regulatory community from across North America, Europe, Australia and New Zealand at the CLEAR Annual Educational Conference. Conference content is developed by members of the regulatory community—your peers who work every day to ensure regulatory organizations meet their mission of public protection. Each year, the conference program evolves to address the critical issues, trends and innovations impacting professional regulation.

In addition to excellent educational programming, the Annual Educational Conference provides structured networking opportunities, discussion groups on current regulatory topics and access to vendors providing information about essential products and services.

Regional Seminars

There's no need to travel too far with CLEAR's slate of Regional Seminars. One-day workshops focus on a single critical topic and feature speakers and open forum discussions that address the issues and challenges faced by professional and occupational regulators.

CLEAR offers an opportunity to attend high quality educational events and as importantly, to network with others involved in regulation from around the world.

CLEAR's International Congress on Professional and Occupational Regulation has been a true highlight and inspiration, providing a chance to share stories, successes, and ideas with colleagues and renowned speakers.



Carolyn Fast
Executive Director |
BC Association of
Clinical Counsellors

Learn

CLEAR Learning serves as the hub of ongoing education for the international regulatory community, providing effective education and training for regulatory board members, regulatory investigators, regulatory inspectors, staff, administrators and all those who serve and support regulatory organizations.

“The Child Care Licensing and Professional Licensure programs in the Mississippi State Department of Health requires that all staff attend and successfully complete the National Certified Investigator & Inspector Training programs offered by CLEAR. **This training provides an excellent foundation to assist our staff in carrying out our statutory and regulatory responsibilities in helping protect the health and safety of all Mississippians.**”

Festus E. Simkins

Director | Bureau of Licensure and Regulations,
Mississippi State Department of Health



CLEAR Learning Programs

National Certified Investigator & Inspector Training (NCIT)

The **National Certified Investigator and Inspector Training Basic and Specialized** programs are three-day, hands-on training and certification programs in investigation and inspection techniques and procedures. The NCIT Basic program takes the attendee through every step in the investigative process: from planning the investigation to writing the report. The NCIT Specialized Program offers advanced certification in individual subject areas including interviewing techniques, investigative analysis and report development. The courses are designed for investigators and inspectors working within regulatory organizations and are general enough to apply to a wide range of professions.

In addition to the core NCIT curriculum, CLEAR is pleased to offer four additional modules targeting specific issues and topics for compliance and discipline professionals. These half-day modules can be offered together or separately, or as an add-on to the NCIT Basic or Specialized programs:

- **Drug Diversion Investigations**
- **Investigating Allegations of Sexual Misconduct**
- **Communication Skills and the Art of Persuasion**
- **Developing a Professional Attitude: Ethics for the Regulatory Investigator**

CLEAR Call Webinar Series

CLEAR Call Webinars are a series of one-hour presentations on topics of current interest to the regulatory community. Offerings are presented through a web-based PowerPoint and audio teleconference, allowing attendees to ask questions from their own office or conference room. Using a speakerphone and PowerPoint at your location, multiple attendees can participate for one registration fee. Copies of the presentation slides are shared at the conclusion of the webinar for future use and reference.

Board Member Training

Introduction to Regulatory Governance is a program designed to provide the proper foundation for effective regulatory board service. The program is offered in-person, online and via webinar. The curriculum features five modules:

- **Foundations of Occupational and Professional Regulation**
- **Roles and Responsibilities of a Board Member**
- **Administrative Rulemaking**
- **Professional Discipline**
- **Assessing Competence**

Advanced Concepts in Regulatory Governance is a two-day workshop for seasoned Regulatory Board Members that will help them build on their experience in board service. The program highlights strategies for dealing with some specific challenges faced by board members and provides opportunities for peer-to-peer learning, engagement and development.

Executive Leadership Program for Regulators

The Executive Leadership Program for Regulators is a comprehensive workshop covering a broad array of leadership topics relevant to leaders with the authority to influence the success of regulatory organizations. Participants engage in discussion on leadership challenges specific to regulatory organizations, including the evolving role of regulatory organizations in serving the public, how best to serve and work with the varied stakeholders of a regulatory authority, fostering stability and attention to the regulatory mission in the face of change and practical techniques for leading regulatory teams.

Members receive a
20% discount
on all learning programs

Publications

CLEAR's publications, articles and briefs provide insight into professional regulation and offer strategies to promote regulatory effectiveness. *CLEAR Exam Review* is a bi-annual publication dedicated to the many trends and issues related to testing and measurement. For current issues and key topics in professional and occupational regulation, consider CLEAR's series of *Resource Briefs* or access the online Reference Library.

Detailed information regarding the history, context and significance of professional and occupational regulation is provided in the several monographs CLEAR maintains. Many of CLEAR's publications are available online and are provided to members free of charge or at a significant discount.

CLEAR Exchange

The CLEAR Exchange is an online collaboration focused on exchanging evaluation data related to regulatory and practice policy from a variety of regulatory sources. As regulators strive to make evidence-based decisions, sharing evaluation data on questions and projects—both large and small—will be a tremendous benefit to all. View the CLEAR Exchange submissions to gain an understanding of what research and evaluation is being done, add your own survey results or legislative reports and spark a discussion with fellow members.

Regulator's Toolkit

When considering updates to your organization's materials or when seeking insight into how fellow regulators operate, look no further than the **Regulator's Toolkit**. The toolkit consists of administrative documents that have previously been developed by CLEAR's member organizations and individuals. The toolkit will be useful as you or your agency explore new processes or revise existing documents, and will enable you to see the resources other member organizations have in place. From staffing responsibilities to licensing applications, the resources in the toolkit can help improve the consistency, efficiency and communications of any regulatory organization.

CLEAR has been an instrumental resource for our organization – they're our primary regulatory professional development provider. Other team members and I have taken away valuable information from both levels of the Board Member Training, the Executive Leadership Program, both levels of the NCIT Program and numerous conferences. The networking opportunities are invaluable to us; we look forward to the next event.

Angel Meinecke

President | Professional Business Accountants' Society of Canada

Learn



Engage

Join CLEAR to access the resources, information and relationships available within the international regulatory community. CLEAR membership is open to individuals and organizations involved in the licensure, nonvoluntary certification or registration of the hundreds of regulated occupations and professions. The membership year runs from July 1 through June 30. Annual dues are not prorated. Membership dues vary based on the type of membership and the number of regulatory entities within an agency or organization.

Regular CLEAR membership

Government agencies and legislated organizations concerned with professional and occupational regulation or associations of government agencies and publicly mandated organizations concerned with professional and occupational regulation may join as regular members. Membership benefits accrue only to such organizations' national officers, directors and employees. Individual employees or officials of government agencies and legislated organizations concerned with professional and occupational regulation are also eligible to join under CLEAR's regular membership category.

Associate CLEAR membership

Organizations not eligible for regular membership that have an interest in professional and occupational regulation, including state or provincial professional associations and national professional associations, may become associate CLEAR members. Member benefits accrue to the parent organization and not to the individual organizations comprising its membership.

Individuals employed by or affiliated with an organization eligible for associate membership may join CLEAR; however, such an individual shall not represent that organization. Vendors who supply goods and services to regulatory agencies or organizations, as well as other individuals who are interested in occupational and professional regulation, may also join under the associate category.

Membership Benefits

Access to the regulatory community

Registration discounts

Access to publications

Regulatory administration resources

Resources for board members

Service and engagement

Committees

Whatever your area of interest or expertise, CLEAR welcomes your involvement. CLEAR's committees are engaged in important projects and tasks across the organization and, most importantly, committee service provides the best opportunity to build relationships with colleagues in the regulatory community. CLEAR's committees meet in person twice each year: at the midyear business meeting in January and at the Annual Educational Conference. Many committees also have periodic telephone conferences to monitor and advance their activities throughout the year.



Communities by CLEAR

Connect with other regulatory professionals locally and worldwide with Communities by CLEAR, our online platform where members can discuss critical topics, learn from one another and share resources – all in real time.

Communities by CLEAR bridges the physical distance between members and acts as a centralized repository of continuously evolving regulatory knowledge and best practices. Members are just one click away from tapping into the latest innovation and trending topics within professional and occupational regulation. Expand your professional network and join the conversation today.

Engage

CLEAR Awards

CLEAR knows that innovation, dedication and excellence in regulation are essential for organizations to achieve the goal of public protection. The CLEAR Awards program includes seven annual awards recognizing contributions to the regulatory community, which are presented at CLEAR's Annual Educational Conference. Nominate your organization, a fellow regulator or a colleague and recognize their contributions or achievements through the following awards. Please note CLEAR policy prohibits the nomination of any sitting members of the Special Awards Committee or CLEAR's board of directors.

- Investigative Excellence Award (individual or team)
- Regulatory Excellence Award (individual, team or program)
- Consumer Protection Award
- CLEAR Service Award (Lifetime Achievement)
- James L. Guffey NCIT Development Award

CLEAR offers not only quality professional development to regulators through its annual conference and courses such as the Executive Leadership Program, but also provides access to a rich network of individuals and organizations.

Michael Salvatori

Chief Executive Officer & Registrar
Ontario College of Teachers



Council on Licensure, Enforcement & Regulation

www.clearhq.org    CLEARHQ