



**Activities of The Council on Licensure, Enforcement and Regulation  
October 2009 – September 2010**

**Initiatives**

- CLEAR Call Webinar series:
  - “Ensuring Fair Registration Practices” - October
  - “Examination Length and Number of Item Options” – November
  - “Drug Diversion Investigations” - December
  - “Impaired Practitioner Programs” - February
  - “Communication Skills and the Art of Persuasion” – April
  - “Best Practices in Drug Testing for Professional Health Monitoring Programs” – June
  - “Labour Mobility: Experiences in Canada and the United Kingdom” – July
  - “Protecting Personal Information in an Online World” – August
  - “Best Practices for Disciplinary Processes” – August
  
- Inaugural offering of CLEAR’s Board Member Training Program via webinar:
  - “Foundations of Occupational and Professional Regulation” – February
  - “Roles and Responsibilities of a Board Member” – March
  - “Administrative Rulemaking” – April
  - “Professional Discipline” – May
  - “Competence and Conduct” - June
  
- Hosted *Looking Ahead: Consumer Protection through Professional Regulation*, a one-day symposium in Toronto, Ontario on enhancing consumer protection through professional regulation. The event was attended by 75 stakeholders from across Canada, Ireland and the United Kingdom.
  
- Offered for sale 24 conference presentations (with audio and synchronized PowerPoint presentations) from the 2009 annual conference
  
- Innovation Exchange, 2010 Annual Conference, September
  
- Poster displays, 2010 Annual Conference, September
  
- *Paperless Initiatives* information sharing teleconference for regulatory agency administrators – November
- *Performance Measures* information sharing teleconference for regulatory agency administrators – February
- *Electronic Transfer of Documents* information sharing teleconference for regulatory agency administrators – June
- *Security Breaches and Incidents: Rising Risk* information sharing teleconference for regulatory agency administrators – August

-Upgraded CLEAR website, to include greater functionality for membership

-Revised CLEAR's Awards Program to include new categories with additional emphasis on consumer and public protection

### **Publications**

- Resource Brief: *Job Analysis: A Guide for Credentialing Organizations*, August

- 2009 Annual Conference Presentations (online for members)

- 2010 Toronto Symposium Presentations (online for members)

- For *Council of State Governments State Directory III - Administrative Officials 2010*, The Council of State Governments - central agency professional and occupational administrator listing

### **Participation in Organizational Meetings**

- CLEAR took its seat on the National Practitioner Data Bank Executive Committee - November

- National Organization for Competency Assurance (annual conference exhibitor) – November

- Attended the Second World Health Professions Conference on Regulation - February

### **Ongoing Activities**

- Track regulatory news and publish information to CLEAR News weblog

- Send monthly updates to membership regarding news and organizational activity

- Track agency and organization key personnel changes

- Recruit members

- Conduct e-mail surveys for members

- Provide inquiry and referral service to callers (notably to legislative staffers)

- Market the NCIT Basic and Specialized programs, Executive Leadership Program for Regulators and Board Member Training Program

- Publish *CLEAR News*, an online newsletter

- Publish *CLEAR Exam Review*, a semi-annual journal

- Solicit and publish *Resource Briefs*

- Expand and maintain comprehensive web site

- Coordinate annual conference

- Hold midyear and annual business meetings

- Offer online and in-person board member training

- Sponsor Webinar series

### **Training, Other Educational Programs**

#### **- Board Member Training**

Toronto, Ontario, June

Washington, District of Columbia, June

Nashville, Tennessee, September

#### **- Annual Conference Program in three tracks**

Accompanying opportunities:

- Board Member Training

- Executive Leadership Program for Regulators

- Pre-conference Workshops
- Getting the Most Out of CLEAR
- Early Bird Sessions
- NCIT Basic and Specialized programs

**- Basic and Specialized National Certified Investigator/Inspector Training (NCIT) programs**

Anchorage, Alaska	September	Basic
Winnipeg, Manitoba	October	Specialized
Orlando, Florida	January	Basic
Louisville, Kentucky	March	Basic
Austin, Texas	April	Two Basic/Specialized
Louisville, Kentucky	June	Basic
Nashville, Tennessee	September	Basic/Specialized

**- Executive Leadership Program for Regulators**

Toronto, Ontario, June  
 Nashville, Tennessee, September